



CONCIERGE QUESTIONNAIRE MICHAEL JANSEN

Languages:	German, English
Have worked at Hotel Bayerischer Hof since:	February 2019
Hobbies:	“Moonlighting” - discovering new things in and around Munich, art, culture and travel, collecting hotel picture books
Favourite restaurants in Munich and why?	Käfer Schänke – The tobacco lounge for up to 3 people is an insider tip. I like the idea of the different, sometimes intimate, rooms. Great cuisine.
Specialities (strengths):	The cultural aspects of Munich (museums and tourist attractions). Contacts in the world of fashion. Open-minded to new things. In-depth knowledge of Berlin and the USA, especially the East Coast (New York, Vermont, Boston etc). Calm, reserved manner and empathic.
Motto for life:	If you stop learning, you stop growing.
Personal concierge tip:	Enjoy the tranquillity of the old Südfriedhof or the Dichtergarten. Followed by enjoying a coffee in "Kaffee Aroma". Always walk through the city with open eyes and be open to new things.
Why Hotel Bayerischer Hof?:	Bayerische Hof is the number 1 establishment in Munich. You feel the history around you. The hotel is like a cruise ship. Guests need hardly leave the hotel. A world of its own.
If I were not a concierge, then I would be:	I've already tried a number of different career paths in my life (self-employment, fashion, flight crew), but I've been collecting hotel picture books since I was 12 and have always wanted to be a concierge. The hotel offers the right platform for this.
What do most visitors to the hotel or city find surprising?	Munich has much more to offer than the old town around Marienplatz. The Volkhardt family has been running the hotel independently since 1897.
Most bizarre wish:	To find breeders for racehorses in Germany and get information about customs and shipping.
Most touching experience:	I got to know two of my best friends today while working as a concierge. Now we travel together once a year.
Funny mishap:	A few
Unforgettable experience:	To chat with a member of European royalty in the lift about everyday things.

Hotel Bayerischer Hof

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